



The State University
of New York

Global Learning Microcredential – New Paltz



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Cross-Cultural Teamwork Microcredential



Definition

Individual is able to build collaborative relationships and work within a team structure that includes persons from diverse backgrounds (cultures, ages, genders, religions, lifestyles and/or viewpoints).

Criteria to be assessed

- Demonstrates awareness of different work styles and their cultural underpinnings.
- Builds collaborative relations and manages conflicts within a team.
- Actively contributes to meeting a diverse team's goals.

Cross-Cultural Teamwork Microcredential

Criteria 1: Demonstrates awareness of different work styles and their cultural underpinnings.

Highly Competent:

Identifies and clearly articulates multiple work styles and the basis for these styles.

Recognizes when different cultural styles impacts teamwork and is able to explain how.

Analyzes how team dynamics are affected by different work styles.

Competent:

Identifies multiple work styles and the basis for these styles.

Recognizes when different cultural styles impacts teamwork.

Identifies how team dynamics are affected by different work style.

Developing:

Recognizes that there are different cultural styles but not yet able to identify how it impacts teamwork.

Needs to show progress towards:

Identifying more work styles

Understanding more consistently when different cultural styles affect teamwork.

Articulating how cultural differences affect teamwork.

Other Global Learning Microcredentials



Definition

Ability to communicate effectively across cultures, including the use of relevant technology.

Criteria to be assessed

- Expresses thoughts and ideas clearly and effectively inside and outside one's own culture (in written and oral communication).
- Demonstrates ability to identify different cultural landscapes and communicate appropriately, both verbally and non-verbally.
- Demonstrates ability to adapt communication style to a variety of modes of communication.

Other Global Learning Microcredentials



Definition

Capacity to operate in different cultural contexts with awareness of one's own cultural background and characteristics.

Criteria to be assessed

- Analyzes how culture contributes to one's identity and view of the world.
- Demonstrates awareness of one's own culture contributions to an intercultural situation.
- Demonstrates curiosity about one's own and other cultures and desire to expand intercultural engagement.
- Incorporates diverse perspectives in decision making.

Other Global Learning Microcredentials

Global Collaboration Digital Badge



Students studying renewable energy in Costa Rica.

Integrate your global experiences with your academic and professional goals.

The Global Collaboration digital badge will allow you to enhance your global collaboration experiences gained through globally-focused courses, study abroad or other mentored engagement with students or